

Customer Relationship Management System – HEART-CRMS2017-01**Competition Notice****SECTION I: CONTRACTING AUTHORITY****NAME, ADDRESSES AND CONTACT POINT(S)**

Official name: HEART Trust / NTA
Postal address: 6B Oxford Road
Contact information: Leighton Marks
Telephone:

SECTION II: OBJECT OF THE CONTRACT**DESCRIPTION****Tender Reference Number:**

17286

Scope (narration of procurement):

Customer Relationship Management System – HEART-CRMS2017-01

Nature**Quantity****Type of contract and location of works, place of delivery or of performance**

(Choose one category only - works, supplies or services - which corresponds most to the specific object of your contract or purchase(s))

<input type="radio"/> (a) Works Main site or location of works	<input checked="" type="radio"/> (b) Supplies Main place of delivery	<input type="radio"/> (c) Services Main place of performance
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A summary of the principal required terms and conditions of the procurement contract or the framework agreement:

Supply and Implementation of a Customer Relationship Management System – HEART-CRMS2017-01

Expected delivery time:

Date: 31/03/2017 (dd/mm/yyyy)

Customer Relationship Management System – HEART-CRMS2017-01

SECTION III: PROCEDURE

Type of procedure

<input type="radio"/> Open - ICB
<input checked="" type="radio"/> Open - NCB
<input type="radio"/> Restricted Bidding (RB)
<input type="radio"/> Single Source (SS)
<input type="radio"/> Emergency Procedure
<input type="radio"/> Specific Contract

Indicative Tender submission deadline:

Date: 02/02/2017 (dd/mm/yyyy) Time: 15:00

Indicative Tender opening date:

Date: 02/02/2017 (dd/mm/yyyy) Time: 15:15

<input checked="" type="radio"/> National Competitive Bidding
<input type="radio"/> International Competitive Bidding

Eligibility:

Qualification:

SECTION IV: COMPLEMENTARY INFORMATION

DATE OF DISPATCH OF THIS NOTICE:

13/01/2017 (dd/mm/yyyy)