

CONTACT CENTRE SOLUTION

Competition Notice**SECTION I: CONTRACTING AUTHORITY****NAME, ADDRESSES AND CONTACT POINT(S)****Official name:** HEART Trust / NTA**Postal address:** 6B Oxford Road**Contact information:****Telephone:****SECTION II: OBJECT OF THE CONTRACT****DESCRIPTION****Tender Reference Number:**

1109285

Scope (narration of procurement):

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Nature**Quantity****Type of contract and location of works, place of delivery or of performance***(Choose one category only - works, supplies or services - which corresponds most to the specific object of your contract or purchase(s))*

<input type="radio"/> (a) Works Main site or location of works	<input checked="" type="radio"/> (b) Supplies Main place of delivery	<input type="radio"/> (c) Services Main place of performance
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A summary of the principal required terms and conditions of the procurement contract or the framework agreement:

Procurement of CISCO CONTACT CENTRE SOLUTION

PPC Category Code and Titles

G0130-Computers, Computer Equipment, Parts and Supplies

S0320-Information Technology Services

Expected delivery time:

Date: 05/02/2021 (dd/mm/yyyy)

CONTACT CENTRE SOLUTION**SECTION III: PROCEDURE****Type of procedure**

<input type="radio"/> Open - ICB
<input checked="" type="radio"/> Open - NCB
<input type="radio"/> Restricted Bidding (RB)
<input type="radio"/> Single Source (SS)
<input type="radio"/> Emergency Procedure
<input type="radio"/> Specific Contract

Indicative Tender submission deadline:

Date: 17/12/2020 (dd/mm/yyyy) Time: 14:00 UTC-5

Indicative Tender opening date:

Date: 17/12/2020 (dd/mm/yyyy) Time: 14:00 UTC-5

<input checked="" type="radio"/> National Competitive Bidding
<input type="radio"/> International Competitive Bidding

Eligibility:**Qualification:**

Funding Source: Self-financed

Funding Providers:

Project Reference Number: CISC-CONT-ICT-PD-11

Country of Contract Performance:

<input checked="" type="radio"/> Jamaica
<input type="radio"/> Outside of Jamaica

Non-petroleum indicator:

<input checked="" type="radio"/> Non-petroleum
<input type="radio"/> Petroleum related procurement

Planned Evaluation End date

Date: 21/12/2020 (dd/mm/yyyy) Time: 16:00 UTC-5

Planned Contract Award date

Date: 15/01/2021 (dd/mm/yyyy) Time: 16:00 UTC-5

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SECTION IV: COMPLEMENTARY INFORMATION

DATE OF DISPATCH OF THIS NOTICE:

03/12/2020 (dd/mm/yyyy)