MOFPS

MINISTRY OF FINANCE AND THE PUBLIC SERVICE

Office of Public Procurement Policy

GOVERNMENT OF JAMAICA ELECTRONIC PROCUREMENT (GOJEP) SYSTEM

Java Software Runtime Environment Installation and Troubleshooting Quick Guide for Suppliers

OFFICE OF PUBLIC PROCUREMENT POLICY

E-SERVICES

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1. Background

Java is a programming language and a computing environment, which has evolved to a powerful tool used in today's digital world to support various services and applications. With this dependency, many applications will not function effectively without the software being installed on respective computers. Once downloaded and installed, all Java based applications are able to launch.

Java is widely used for high traffic, high performance applications worldwide.

1.1 Is Java software free for download?

Yes, Java is free to download for all personal use.

1.2 Why should I upgrade to the latest Java version when prompted to?

The latest Java version contains important enhancements to improve performance, stability and security of the Java applications that run on your machine. Installing these updates will ensure that your Java applications are functioning optimally.

2. Purpose

The purpose of Java Runtime Environment is to provide all Java based applications with an environment and necessary tools to successfully access various applications.

The purpose of this document is to equip stakeholders with the relevant information to better enable the use of the GOJEP portal, more specifically through the bid submission stage.

3. Overview

3.1 Why is it necessary to install Java on your PC or MAC?

The Tender Preparation Tool (TPT) that is used to facilitate bid submission requires various components from Java to launch effectively. Submissions are done through specialized TPT software which validates and encrypts the bid document, prior to upload from the Supplier's computer to the GOJEP System.

Without these vital components, the eTendering tool simply will not launch, resulting in the inability to make a submission.

3.2 What is the TPT?

The TPT is a Java-powered application downloaded from GOJEP upon the selection of the *"Launch Tender Preparation Tool"* button. This tool makes use of 'Java Software' and as such, the Java Software **must** first be downloaded and Installed on the computer being used for Bid upload.

NB: This is the only way to make an electronic bid submission to GOJEP.

4   Steps to Install the Java Software:

Step 1:

Visit **https://java.com/** and select **"Download Java"** (*see Figure 1*), when prompted select **"Download Java"** once again to download the latest version of Java (*see Figure 2*).
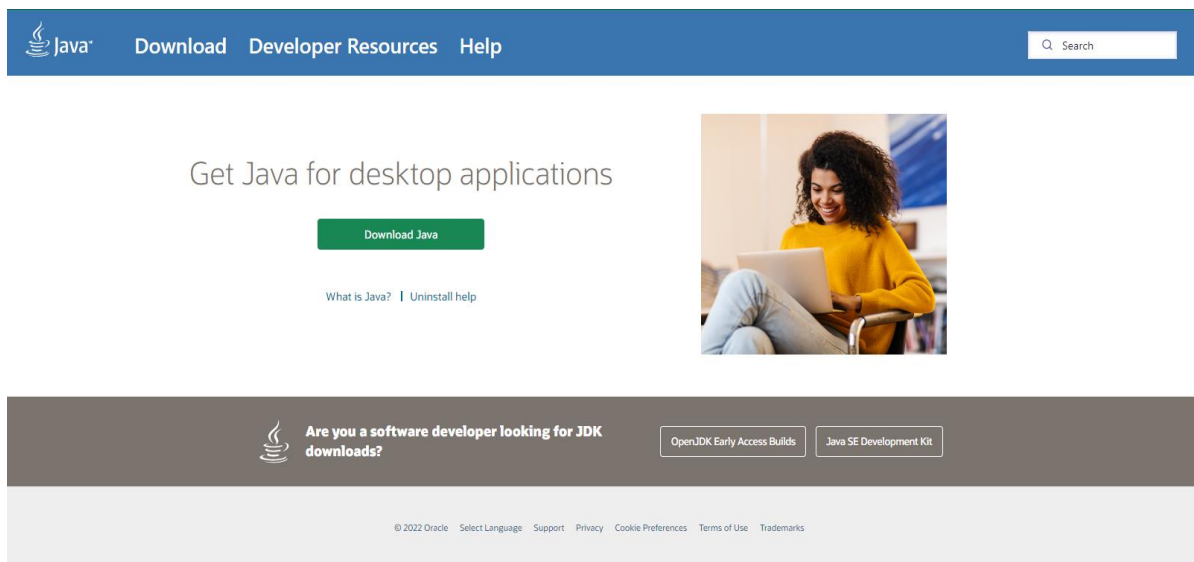

Figure 1: Java website home page

Figure 2: Java website downloads page

Step 2:

Navigate to the "Downloads" folder to access the installation file (*see Figure 3*). D**ouble click** the downloaded file. Once this is done, a series of windows will appear, *(See Figures 4, 5 and 6),* follow the respective instructions as they appear.

Figure 3: Java installation file
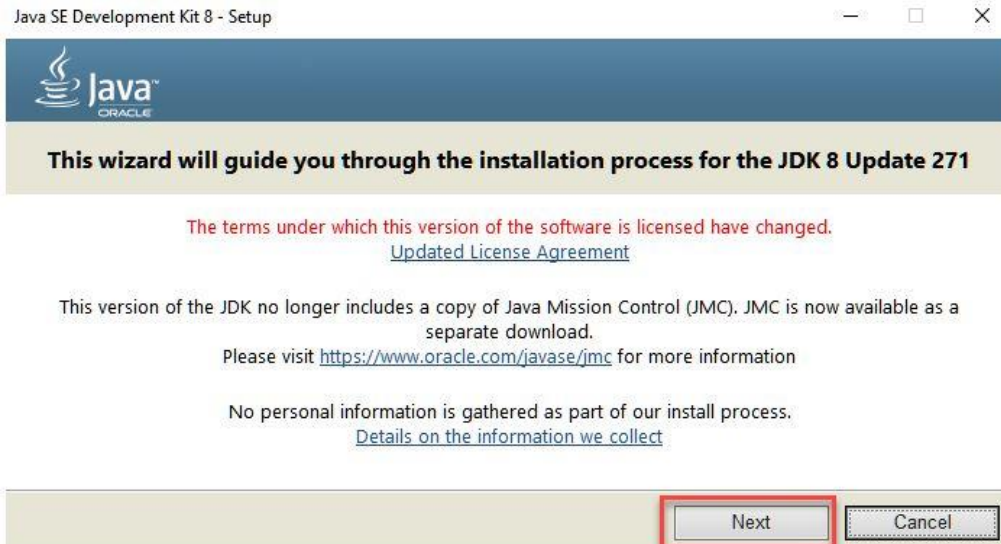
Figure 4: Java installation menu

Figure 5: Java installation menu

Figure 6: Java installation completed menu

Step 3:

After your successful installation, Java is now on your PC. You are now able to effectively launch the **Tender Preparation Tool** and successfully upload your **zipped or merged bid response file/folder.**

HAPPY BIDDING!

5   Troubleshooting Guide

5.1   Java is not recognizing downloaded Tender Preparation Tool from GOJEP.

One of the more common reasons why Java would not recognize the downloaded **".jnlp" file** is because Java is not the default application for launching **".jnlp"** files or Java is misconfigured after installation. In order to fix this, right click and select "Open with" and look for "Choose another app" and select "Java Web launcher" (see figure 7).
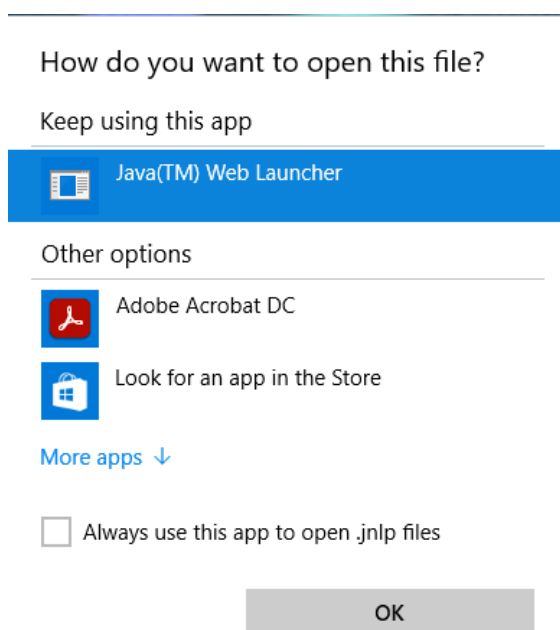

Figure 7: Open with menu

5.2 **When attempting to select a new application to open the ".jnlp" file, "Java Web Launcher" is not listed.**

If you are experiencing this issue, Please carry out the following steps:

1. In the "Open with" menu, select "Look for another app on this PC" (See figure 8).
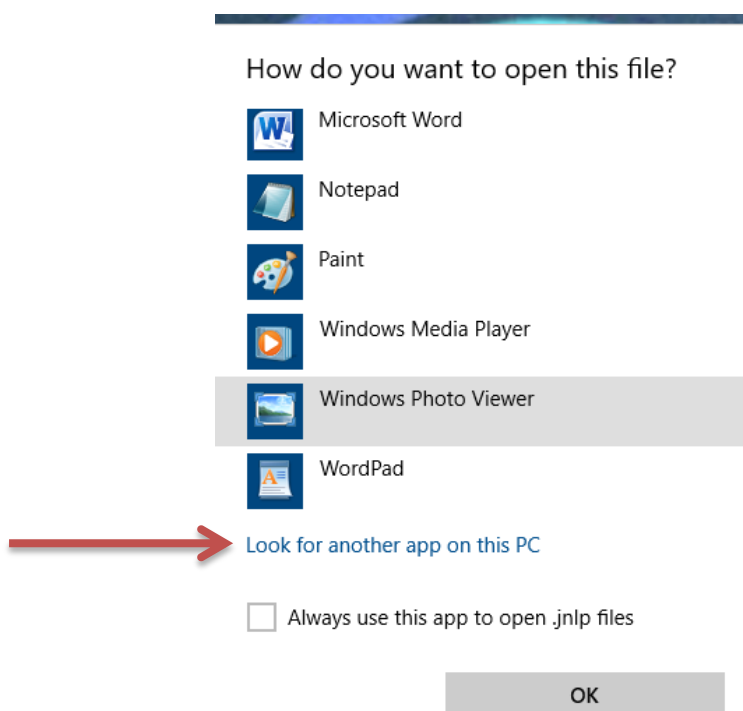
Figure 8: Open with menu

2. Upon clicking on "Look for another app on this PC", the following menu will appear (See figure 9).
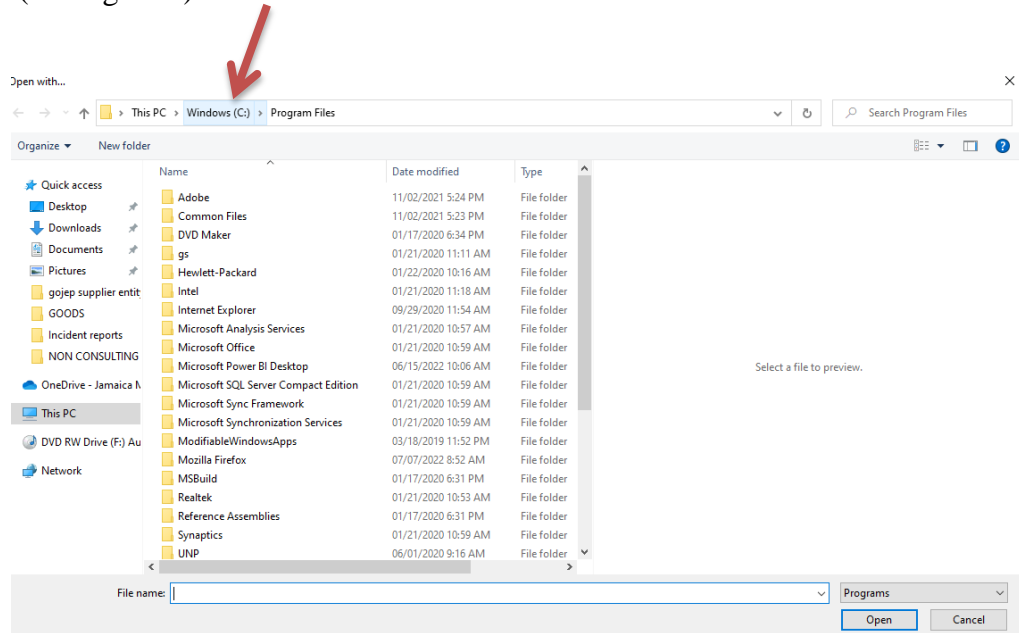

Figure 9: Open with file directory

3. While viewing the "Open with" file directory, click on "**C:**" as illustrated by the arrow (see figure 9). Afterwards, click on **"Program Files (x86)"** (see figure 10).
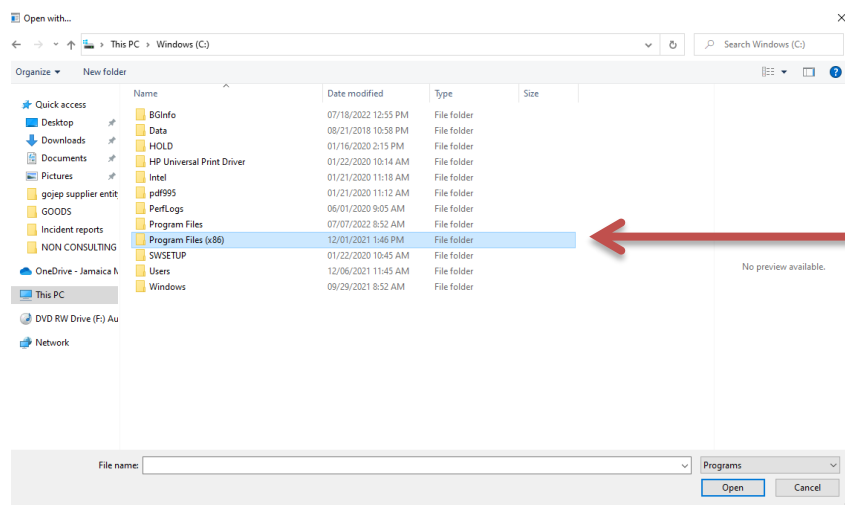

Figure 10: Open with file directory

4. After clicking on the **"Program Files (x86)"** folder, click on **"Common Files"** (See figure 11). Afterwards, click on **"Oracle"** (see figure 12), then **"Java" (**see figure 13).
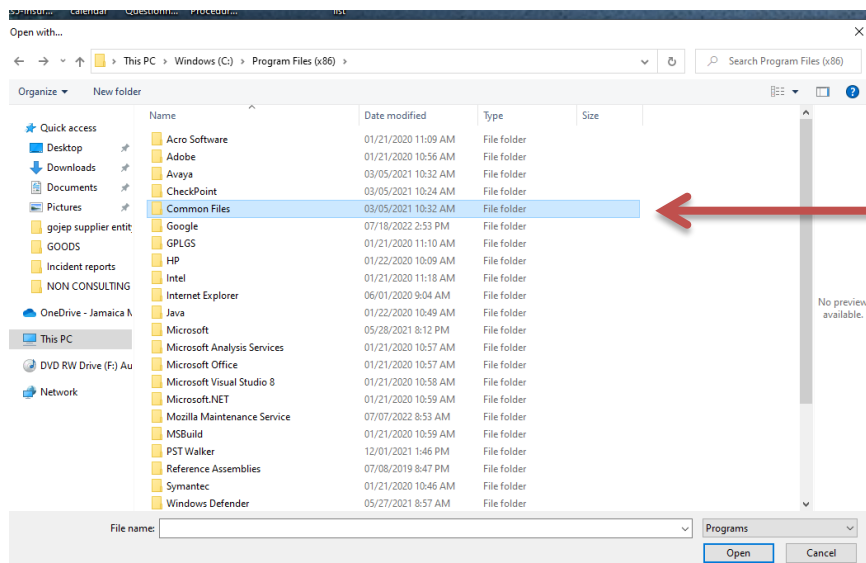

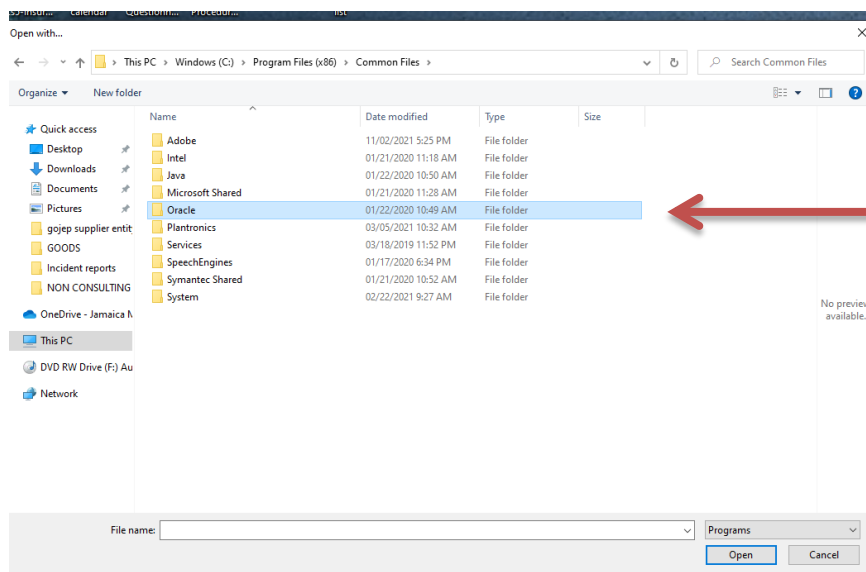**Figure 11: "Common files" folder highlighted**

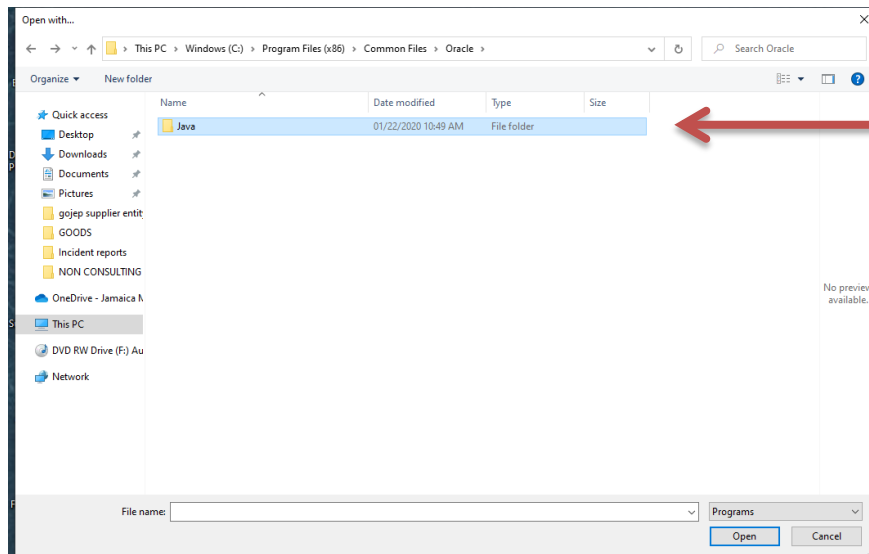**Figure 12:"Oracle" folder highlighted**

Figure 13:"Oracle" folder highlighted

5. After clicking on **"Java",** select **"javapath_target_"** (see figure 14), then **"javaws"** (see figure 15).
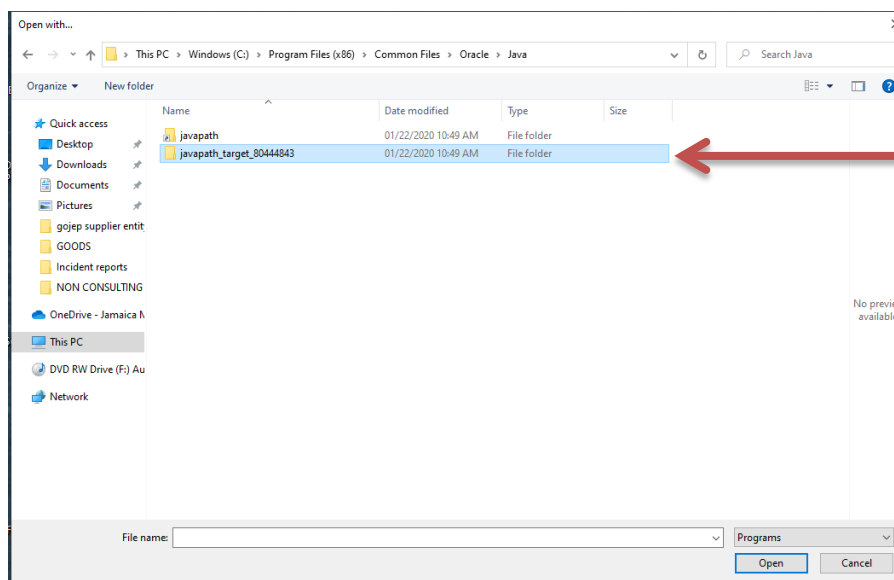

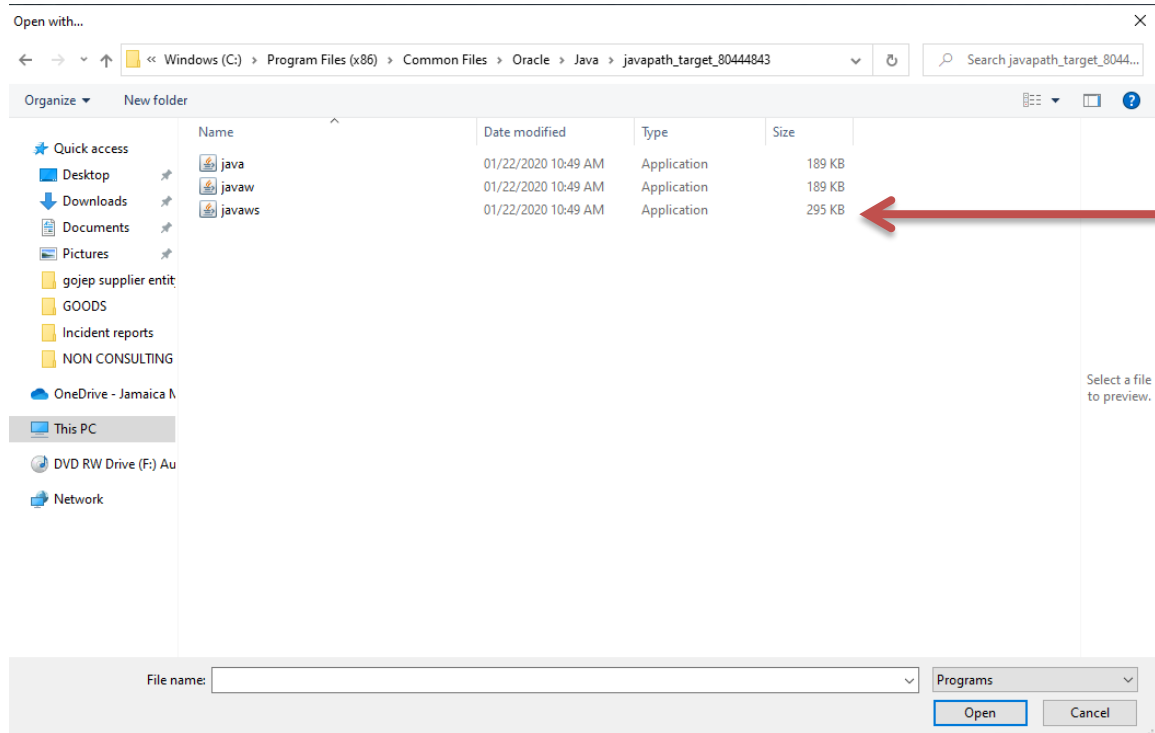**Figure 14:"javapath_target_" folder highlighted**

Figure 15:"javaws" highlighted

6. Upon selecting **"Javaws",** click **open** and the Tender Preparation Tool should now launch successfully.

6   Contact Information

Should you have any additional questions/comments/feedback regarding this document, please contact the Ministry of Finance and the Public Service, Office of Public Procurement Policy at (876) 932-5220 or via email at opppcustomercare@mof.gov.jm.